

Call Center Agent (Ecuador)

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Company: 24 Hours Group

Location: Ibarra

Category: other-general

This is a remote position. The Call Center Agent will be answering inbound calls, converting them to leads, and later to towing jobs. DUTIES AND RESPONSIBILITIES: 1. Responsible for managing a whole lot of incoming and outgoing calls in the operations. 2. Identify the needs of client and find solution to it. 3. Answering inbound calls, converting them to leads, and later to towing jobs. WORKING CONDITIONS: 1. Remote 2. Shift-based in a Call Center that works 24/7. 3. Pacific Time Zone Requirements Requirements TECHNICAL & PHYSICAL REQUIREMENTS: 1. High speed and stable internet connection 2. A modern laptop/desktop with a working headset and mic (Minimum of I-5 generation 10 for processor and 12GB RAM) Note: This is an important requirement, if you don't have the minimum requirements. Sorry, but you won't be able to proceed with your application. 3. Super important a quiet place to work, without any background noises 4. Power back up and internet back up is a MUST.

At least 2nd-year college or Senior high school graduate (with experience), or high school graduate with at least 6 months experience.

0-1 year

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